



preventative maintenance

what is preventative maintenance?

Preventative maintenance consists of a set of procedures performed on a regularly scheduled basis to maximize the productivity of your computer. These procedures are performed by a qualified technician and enable a thorough check-up on everything in the system from hard drive integrity to software updates.

why do I need preventative maintenance?

What if your computer stops working today?

- ↳ How much data would you lose?
- ↳ How long would it take to get back up and running?
- ↳ What would this cost you?

The answers to these questions have an impact on the success of your business. Preventative maintenance catches and repairs small problems before they become large ones.

how do I get started?

It's simple, contact us! A Loop corporate account manager will help you determine your preventative maintenance needs. We will build a program based on the number of workstations you have and how often you preventative maintenance. Once on the plan, a Loop certified technician will contact you to setup a time that suits your workflow.

what is the difference between preventative maintenance and technical support services?

While preventative maintenance consists of a set of procedures performed on a regularly scheduled basis, a technical support service call is placed when there is an issue that arises outside of the preventative maintenance schedule and which normally would not be resolved or prevented by the preventative maintenance procedures.

why should I choose Loop?

Our certified technicians have built Loop's preventative maintenance program from the ground up. Since its rollout in 2001, the technical team continues to hold internal quarterly reviews of the preventative maintenance program. This ensures procedures are valid and in conjunction with advancements in operating systems and hardware.

