



data recovery services

what is data recovery?

Data recovery is the process of salvaging data from damaged, failed, corrupted, or inaccessible secondary storage media when it cannot be accessed normally. Often the data are being salvaged from storage media such as hard disk drives, storage tapes, CDs, DVDs, RAID, and other electronics. Recovery may be required due to physical damage to the storage device or logical damage to the file system that prevents it from being mounted by the host operating system.

data recovery offerings

in lab services

- Data recovery performed in secure cleanroom labs - designed for opening hard drives and other devices without risk of contamination.
- Suitable for any situation in which the hardware is physically failing or damaged.

remote services

- Data recovery performed remotely through secure modem or internet
- Effective for situations where hardware is functioning properly

on-site services

- Data recovery performed at your location
- This method is for the most critical and sensitive data loss situations

what to do if you suspect data loss

- Turn off computer immediately – further operation may damage data beyond repair
- Do not attempt to operate any visibly damaged devices
- Do not shake, disassemble or attempt to clean any hard drive or server that has been damaged
- Do not dry out water-damaged drives or equipment
- If computer is fire damaged, do not try to remove the hard drive – ship entire computer for recovery